



NRF WARRANTY

(LIMITED) WARRANTY REQUIREMENTS

In the event of a failure due to a defect in construction, material or manufacturing, the original purchaser (distributor, or wholesaler, being the direct customer of NRF) shall be responsible for presenting the defective component at a participating NRF facility. This limited warranty does not cover the cost of labor, incurred in diagnosis of defects, removal or reinstallation of a product, any necessary refrigerant (R-134a or R-1234yf) and any additional parts required to complete the installation of a replacement component in the vehicle in which the component was originally installed. To obtain performance of this warranty, the consumer should contact the original purchaser where the failed product was purchased. **This limited warranty expires 24 months after the first date of purchase.**

This limited warranty does not cover engine damage caused by overheating of the cooling system and/or air-conditioning system failures. NRF is not responsible for any component damage due to operator negligence, including, the failure of the operator to monitor and comply with lights, gauges and/or other signs or signals or noises warning of impending engine, transmission or other car components overheating and/or damage. This limited warranty does not extend to component failure that results from the placement of the component in an incompatible or mechanically unsound vehicle. Please consult the NRF Engine Cooling or Air Conditioning catalog or web shop (www.nrf.eu) for an identification of the appropriate component(s). NRF reserves the right to change or improve the design of any NRF product without assuming any obligation to modify any product previously manufactured and/or sold. This limited warranty does not apply if the component was used as a component for another purpose as it was initially designed/intended.

If the component (not including compressors, covered below) fails due to a defect in construction, material or manufacturing within the warranty period, return the defective component with a copy of the original purchase receipt to a participating NRF facility to verify the cause of the component failure. Retain your original receipt for future proof of ownership. If the problem is determined to be a defect in construction, material or manufacturing fault, within the terms of this limited warranty, NRF will provide you with a replacement part or credit note. All parts submitted for warranty must be returned freight prepaid, according to requirements in compressor booklet. All risks of loss or damage are retained by the customer while the goods are in the possession of the freight carrier on the way to the participating NRF facility.

NOTE: NRF does not cover warranty claims for the following reasons:

- > Unusual physical or electrical stress
- > Accident, neglect or abuse of the item
- > Failure to perform maintenance according to specific manufacturer recommendations
- > Products which are subject to normal wear and tear
- > Attempted repairs by unauthorized personnel
- > Any product modifications
- > Wrong product assembling process on the vehicle
- > Mechanical damages

This limited warranty gives you specific rights, and you may also have other or different rights, which vary from state to state. Some states do not allow the exclusion of incidental or consequential damages, so any such limitation may not apply to you. Submit all warranty communication to your local NRF facility.



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NOTE:

In order to consider a full documentation* regarding a warranty form, make sure to provide all details regarding the item installation and car details. Such as :

- > Item number (proof of invoice)
- > Installation invoice (makes sure is connected to car and VIN number)
- > Claims details (please make sure to give as much information regarding the claim, in example screenshots from diagnosscopes, DTC failure codes, correct adaptation process after parts replacement etc.)
- > VIN number
- > Car make and model
- > Installation date and mileage
- > Failure date and mileage

*All document need to be formal from a legal point of view (registered documents)

After installation, make sure that you perform a LEAK test using dry nitrogen or forming gas in order to leak proof the entire AC system.

NOTE: NRF will not cover any refrigerant cost if this procedure is not performed immediately after installation.